

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent No. : 7,324,951 Confirmation No. 6164
Inventors : Renwick et al.
Issued : January 29, 2008
Title : Method of Processing Vehicle Damage Claims
Examiner : Vanel Frenel
Customer No. : 28289

REQUEST FOR CERTIFICATE OF CORRECTION OF PATENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

ATTENTION: Decision and Certificate of Correction
Branch of the Patent Issue Division

Sir:

In accordance with 35 U.S.C. §§254 and 255, we attach hereto Form PTO/SB/44 and a copy of proof of errors and request that a Certificate of Correction be issued in the above-identified patent. The following errors appear in the patent as printed:

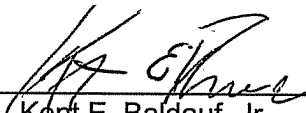
- (1) Column 9, Line 62, Claim 1, "operate provider" should read
-- operated by the insurance provider --
(See the Amendment dated January 17, 2006, page 2, Claim 1, lines 4-5.)
- (2) Column 10, Line 61, Claim 15, "operate insurance provider" should read
-- operated by the insurance provider --
(See the Amendment dated January 17, 2006, page 4, Claim 15, lines 4-5.)
- (3) Column 12, Lines 55-56, Claim 32, delete [[at the customer]]
(See the Amendment dated January 17, 2006, page 7, Claim 32, Line 15.)

Error number [3] is an obvious typographical error made by Applicants. The requisite fee in the amount of \$100.00 for correction of Applicants' mistake is being paid by credit card, the information for which is submitted concurrently herewith. The remaining errors are printing errors.

Respectfully submitted,

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By


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**UNITED STATES PATENT AND TRADEMARK OFFICE
CERTIFICATE OF CORRECTION**

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PATENT NO. : 7,324,951
APPLICATION NO. : 09/874,483
ISSUE DATE : January 29, 2008
INVENTORS : Renwick et al.

It is certified that an error appears or errors appear in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

Column 9, Line 62, Claim 1, "operate provider" should read
-- operated by the insurance provider --

Column 10, Line 61, Claim 15, "operate insurance provider" should read
-- operated by the insurance provider --

Column 12, Lines 55-56, Claim 32, delete [[at the customer]]

MAILING ADDRESS OF SENDER: The Webb Law Firm
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This collection of information is required by 37 CFR 1.322, 1.323, and 1.324. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1.0 hour to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-2450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Attention Certificate of Corrections Branch, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select Option 2.